



# Return Material Authorization Form

**Microcom Technologies**  
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Calabasas, California 91302 USA  
(818) 880-8008 • Fax (818) 880-8150

Please fill out this form as complete and as clearly as possible:

<b>RMA Number</b>	
<b>Authorized by</b>	

**Customer Name/Code:** \_\_\_\_\_ **Contact:** \_\_\_\_\_ **Phone #:** \_\_\_\_\_ **Fax #:** \_\_\_\_\_

**Customer Address:** \_\_\_\_\_ **City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Cross shipment** \_\_\_\_\_ **Credit** \_\_\_\_\_ **Repair/Replacement** \_\_\_\_\_ **Missing** \_\_\_\_\_ **Upgrade** \_\_\_\_\_

Microcom Item #:	Item Description	Qty.:	Invoice #:	Serial #:	Problem Description:

**Please read carefully and fax to 818-880-8150 or email to [sales@microcomtec.com](mailto:sales@microcomtec.com)**

- **Equipment Return** — No used product may be returned for credit, replacement, or exchange other than as provided for in Microcom's Limited Warranty. New, unused/uninstalled, product may be returned in original packing, including all components, cables, software, manuals, etc., within 10 business days of invoice for credit only and may be subject to a 20% restocking fee. All sales of miniPCI cards, OEM modules, pigtails, connectors, VOIP phones, and other products as may be noted on the respective product pages, are considered final and may be returned for repair or replacement only if they are found to be defective out of the box. Manufacturer's warranty may apply to these items.
- **Return Material Authorization** — All returns must be accompanied with this Return Material Authorization form. Once completed please send to your Microcom Account Manager at [sales@microcomtec.com](mailto:sales@microcomtec.com) or (818) 880-8008. Customer is responsible for all return freight charges.

**Once you have fully read, understood and agree with the rules above please sign below:**

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_ **Thank you for your cooperation, Microcom Technologies, Inc**